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**17<sup>th</sup> June 2026**

**Ref: CRASA/2/8/17**

**Ms. Fikile Gama**

Acting Chief Executive Officer  
Eswatini Communications Commission (ESCCOM)  
4<sup>th</sup> Floor, North Wing, Block 1  
Mbabane Office Park  
Mhlambanyatsi Road  
P O Box 7811  
Mbabane, Kingdom of Eswatini

Dear Madam,

**INVITATION TO PARTICIPATE IN THE 1<sup>ST</sup> MEETING OF THE CRASA INFORMATION TECHNOLOGY STEERING COMMITTEE (ITSC), GABORONE, BOTSWANA, 9<sup>TH</sup> TO 10<sup>TH</sup> JULY 2026**

The Communications Regulators' Association of Southern Africa (CRASA) renews its compliments to the Eswatini Communications Commission (ESCCOM).

In accordance with the approved Schedule of the First Ordinary Meetings of CRASA Committees for the 2026/27 financial year, I have the honour of inviting ESCCOM to participate in the 1<sup>st</sup> Meeting of the CRASA Information Technology Steering Committee (ITSC), which will be hosted by the CRASA Secretariat in Gaborone, Botswana, from 9<sup>th</sup> to 10<sup>th</sup> July 2026.

The purpose of the meeting is to initiate the implementation of the IT Steering Committee Workplan 2026/27 and provide strategic oversight to the Association's digital transformation initiatives, including ICT governance, cybersecurity, digital platforms, workflow automation and the modernisation of the CRASA Monitoring and Evaluation System.

The Secretariat further notes the recent departure of Mr. Mxolisi Dlamini from ESCCOM. On behalf of the Association, we wish to place on record our sincere appreciation for his dedicated service and leadership as Chairperson of the CRASA ITSC. During his tenure, Mr. Dlamini provided valuable guidance to the Committee and contributed significantly to the advancement of the Secretariat's digital transformation agenda. We extend our best wishes to him in his future endeavours.

As provided for in the Committee's approved Terms of Reference, the ITSC comprises the four Members of the CRASA Executive Committee (EXCO) together with the immediate past First Vice-Chairperson of EXCO. In this regard, Eswatini remains a member of the Committee for the 2026/27 financial year in its capacity as the immediate past First Vice-Chairperson of EXCO.

Accordingly, ESCCOM is kindly requested to nominate a suitably qualified officer with relevant information technology, digital transformation or ICT governance expertise to represent the Commission on the Committee and participate in the forthcoming meeting.

The draft agenda of the meeting is attached as Annex I for your reference.

Participants are encouraged to register in advance through the CRASA Events Management Platform. The registration link, together with the Country Information Note containing venue details and accommodation options, will be circulated separately.

All requests for further information should be addressed to the undersigned at [crasa@crasa.org](mailto:crasa@crasa.org).

CRASA highly values ESCCOM's continued contribution to the work of the Committee and looks forward to its active participation in advancing the Association's digital transformation priorities.

Kindly accept the assurances of our highest consideration.



**Brian Kasonka Mwansa**  
**Acting Executive Secretary**

*Attachments:*

*Annex I: Draft Agenda for the 1<sup>st</sup> Meeting of the CRASA IT Steering Committee (ITSC)*

*Annex II: ITSC Terms of Reference*

*Annex III: ITSC Workplan 2026/27*