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19<sup>th</sup> June 2025

Our Ref: CIRCULAR/006/202526

To: Director Generals and Chief Executives  
CRASA Members

Dear Sir/Madam,

**INVITATION TO CRASA MEMBERS FOR THE 1<sup>ST</sup> MEETING OF THE CRASA CONSUMER COMMITTEE IN KINSHASA, DRC FROM 28<sup>TH</sup> TO 29<sup>TH</sup> JULY 2025**

The Communications Regulators' Association of Southern Africa (CRASA) renews its compliments to you.

I have the honour of inviting you or your representative(s) to the first meeting of the Consumer Committee (CC) for 2025/26. The meeting will be hosted by Autorité de Régulation de Poste et de Télécommunication du Congo (ARPTC) in Kinshasa, Democratic Republic of Congo (DRC) from 28<sup>th</sup> to 29<sup>th</sup> July 2025 from 09h00 to 17h00 Central African Time (CAT).

The purpose of the Committee's first meeting of the new financial year is to commence the implementation of the CC Operational Plan for 2025/26 and to discuss emerging regulatory matters on consumer protection owing to increasing digitalisation in the Southern Africa Region. The meeting will, accordingly, discuss and formulate action plans for the accomplishment of the following key projects:

- a) Development of a Report on the Role of Consumer Organizations in Consumer Protection in the ICT Sector in SADC; and
- b) Development of a Consumer Guide to Rights and Responsibilities offered by Digital Services in SADC

The draft agenda of meeting is hereby attached as **Annex I** for your reference.

All Participants are strongly encouraged to register in advance for the meeting on the CRASA Events Management Platform: <https://events.crasa.org/>, and to address any requests for further information to [crasa@crasa.org](mailto:crasa@crasa.org) and copy Mr Shukya Kiroga, CRASA Head of Electronic Communications at: [skiroga@crasa.org](mailto:skiroga@crasa.org).

We look forward to your active participation and contribution to the meeting and thank you for your continued support in the implementation of the CRASA Strategic Plan 2023/28.

Sincerely,



**Brian Kasonka Mwansa**

**Acting Executive Secretary**

*Attachments:*

*Annex I: Draft Agenda for the 1<sup>st</sup> Meeting of the CC*