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To: Director Generals and Chief Executives
CRASA Members

Dear Sir/Madam,

INVITATION TO THE AFRICAN POSTAL REGULATORS' CONFERENCE AND 2ND MEETING OF THE CRASA POSTAL COMMITTEE 2024/25, VICTORIA FALLS, ZIMBABWE, 2ND TO 6TH DECEMBER 2024

The Communications Regulators' Association of Southern Africa (CRASA) renews its compliments to you.

I have the honour of inviting you or your representative(s) to the second meeting of the Postal Committee (PC) for 2024/25. The meeting will be hosted by the Postal and Telecommunications Regulatory Authority of Zimbabwe (POTRAZ) from 4th to 6th December 2024, in Victoria Falls, Zimbabwe.

The Meeting will be preceded, on 2nd and 3rd December 2024, by the 2nd Edition of the African Postal Regulators' Conference which will be organised in collaboration with the Pan African Postal Union (PAPU), in line with the Memorandum of Understanding (MoU) between CRASA and PAPU.

The Conference which will be facilitated by subject-matter experts from the Organisation for Economic Cooperation and Development (OECD), will focus on the theme of; ***"Emerging Postal Industry and Regulation Trends in the Digital Age"***, and will seek to combine capacity building with the exchange of experiences and best practices in the area of Regulatory Compliance and Enforcement. While the detailed conference Programme will be communicated in due course, Members may note that some of the specific areas of consideration include the following:

- a) The impact of Digitalisation of traditional services and emergence of value-added services on the postal sector regulatory landscape;
- b) Technical, legal and regulatory challenges affecting the digitalisation of postal services; and
- c) Regulatory techniques and methods for effective compliance and enforcement in the digitalized postal sector.

For this reason, the participation of all Members of the CRASA Postal Committee (PC), Legal and Policy Committee (LPC) and officers specifically responsible for Compliance and Enforcement activities in the respective National Regulatory Authorities (NRAs) is strongly encouraged.

On the other hand, the purpose of the Committee's second meeting is to conclude the implementation of the PC Operational Plan 2024/25 and to agree on the strategic priorities and related initiatives for the 2025/26 period. Accordingly, the meeting will also allow the PC to consider matters for submission to the 14th Annual General Meeting (AGM) which include:

- (i) The Report on the Implementation of Phase II of the CRASA-UPU Regional Quality of Service Project – GMS NEXUS,
- (ii) Guidelines for Implementation of Regional Courier Service Licence;
- (iii) Development of the Online Regulatory Information - sharing Platform;
- (iv) Reports on projects undertaken in collaboration with the Universal Postal Union (UPU): Environmental sustainability and Disaster Risk Management (DRM); and
- (v) Development of the CRASA Congress Proposal on a Harmonised Postal Sector Definition.

The draft agenda of meeting is hereby attached as **Annex I** for your reference.

Participants are strongly encouraged to register in advance for the events on the CRASA Events Management Platform: <https://events.crasa.org/>, and to address any requests for further information to crasa@crasa.org and/or bmwansa@crasa.org.

We look forward to your usual active participation and continued support in the implementation of the CRASA Strategic Plan 2023-2028.

Sincerely


PP. **Bridget Mphatso Linzie**

Executive Secretary

Attachments:

Annex I : Draft Agenda for the 2nd Meeting of the PC

Annex II: PAPU Circular 049 – Invitation 2nd APR Conference